

## Attachment A

### Measures/Programs to be Addressed in the FY 2011 SQSP

Core Measures	Measurement Period	Criteria	CAP	Narrative
First Payment Promptness*	Apr 1, 2009 – Mar 31, 2010	87%	√	√
Nonmonetary Determination Time Lapse	Apr 1, 2009 – Mar 31, 2010	80% (combined score)	√	
Nonmonetary Determination Quality - Nonseparations	Apr 1, 2009 – Mar 31, 2010	75%	√	
Nonmonetary Determination Quality - Separations	Apr 1, 2009 – Mar 31, 2010	75%	√	
Detection of Overpayments	BPC: Apr 1, 2007 – Mar 31, 2010; BAM: Oct. 1, 2006 – Sept. 30, 2009  If the rate is a result of improper administration of BAM and/or BPC	<50%	√	
		≥95%		√
		≥95%	√	
Average Age of Pending Lower Authority Appeals	Apr 1, 2009 – Mar 31, 2010	30 days	√	
Average Age of Pending Higher Authority Appeals	Apr 1, 2009 – Mar 31, 2010	40 days	√	
Lower Authority Appeals Quality	Apr 1, 2009 – Mar 31, 2010	80%	√	
New Employer Status Determinations Time Lapse	Apr 1, 2009 – Mar 31, 2010	70%	√	
Tax Quality (Part A: No more than 3 tax functions failing TPS in a year)	Jan 1, 2009 – Dec 31, 2009	←	√	
Tax Quality (Part B: The same tax function cannot fail for 3 consecutive years)	Jan 1, 2009 – Dec 31, 2009	←	√	
Facilitate Reemployment	<b>1st Payments:</b> October 1, 2008 to September 30, 2009 <b>Reemployment:</b> January 1, 2009 to December 31, 2009	Varies by State See Attached Table	√	

\*Performance below 87%, but no lower than 86% may be addressed in the Narrative for the 2011 SQSP only. CAPs are required for performance below 86% for the 2011 SQSP.

Note: To ensure compliance with Federal oversight and reporting requirements, a CAP will also be required if a state does not conduct one or more of the 13 TPS sample reviews during the performance period. Tax functions that could not be sampled because the sample universe was invalid/corrupt (the sample contained less than 53 valid cases) will be counted as a failure. A CAP is not required if a state identifies a universe that is too small to support a valid sample, or the Experience Rate sample, which is examined once every four years, is not required. States can also request a temporary waiver from the Regional Office under certain circumstances. For example, a waiver may be granted if IT modernization efforts have temporarily affected a TPS universe.

