

SECTION IV - BENEFIT RIGHTS INFORMATION

1. **Purpose.** An interstate claimant almost always faces the problem of competing against local job applicants for available work. The problem is often aggravated by the claimant's unfamiliarity with the local labor market and hiring customs of local employers. When a claim is filed under the Interstate Benefit Payment Plan, the claimant is required to comply with the requirements of the Liable State and some of the Agent State.

Under the interstate by-pass filing system, the Agent State's weeks claimed reporting requirements do not apply. However, Employment Service reporting and registration requirements and the active search for work requirement in the interstate Policy Statement on Active Search for Work (Section I, Item 15) still apply.

2. **Agent State Responsibilities.** At the time of the initial claim, the Agent State should:

a. Inform the claimant of the relationship between the Agent and Liable State;

b. Explain the services available to the claimant through the Agent State;

c. Advise the claimant of services furnished by the Employment Service and explain registration requirements;

d. Emphasize the need to comply with reporting instructions of the agent UI and Job Service offices.

3. **Liable State Responsibilities.** The Liable State should include written Benefit Rights information in its informational and claims packet to the claimant. The information provided should include, but is not limited to the:

a. Weeks claimed filing procedures.

b. Effect of Liable State's monetary determination;

c. Effect of Federal, civilian, and/or military wages on monetary eligibility;

d. Effect of wage combining on monetary eligibility;

e. Effect of waiting period;

SECTION IV - BENEFIT RIGHTS INFORMATION

- f. Effect of earnings on the weekly benefit amount;
- g. Liable State's responsibility for adjudicating eligibility issues;
- h. Methods available to the interstate claimant to protest a determination.
- i. Claimant's rights, employer's rights, and agency's rights with respect to appeals procedures;
- j. The need to continue filing for weeks claimed while an appeal is pending.
- k. The Liable State takes the initial claims under remote claimstaking procedures, it should also include:
 - (1) Information concerning the claimants responsibility to register with the Agent State Job Service agency and report as instructed by the Agent State.
 - (2) Information concerning filing future initial claims with the Liable State.